



Area Rugs Warranty

Thank you for choosing an AtlasMasland area rug for your fine interior space. Expertly crafted and made with the finest materials, your AtlasMasland rug product will enhance the commercial interior in which it is placed. This publication provides warranty information about your AtlasMasland area rug and should be kept for future reference.

AtlasMasland provides a two-year limited repair or replacement warranty. AtlasMasland warrants to the initial purchaser and original seller that its rugs will be free from manufacturing defects for a period of two (2) years from date of delivery to the original seller. This is a limited warranty and contains specific exclusions and limitations.

A. Exclusions and Limitations

The Repair or Replacement Warranty does not cover certain inherent characteristics including, but not limited to, those described in this brochure, which may affect the product's appearance and/or performance over time. It is only applicable to products placed in use indoors, in space maintained at normal temperature and humidity. It does not cover tears, burns, cuts, pulls, or other damage, deterioration, stains, loss of color or appearance caused by abuse, or improper or inadequate maintenance. It does not cover products placed in use on stairs, ramps, or any area regularly subjected to wheel or rolling apparatuses.

B. Remedy Exclusions

Liability and exclusive remedy of AtlasMasland warranty is limited to actual repair or replacement. AtlasMasland's total liability shall not exceed the invoice amount to the original seller. AtlasMasland is not responsible for bodily injury, property loss or damage, removal or relocation of furnishings, or any incidental or consequential damages or costs associated with repair or replacement.

C. Nontransferable

Warranties extended on AtlasMasland products are intended for the protection of the initial purchaser and are not transferable to any other party.

Resolving Problems

By following the recommendations in this document, your business will derive the greatest long-term satisfaction and enjoyment from your AtlasMasland

product. If you have a problem or simply need more information, please contact us for prompt and courteous attention.

Any complaints regarding warranties contained in this publication should be addressed to the original seller who must register it in writing within two years from date of delivery to:

AtlasMasland
Consumer Affairs Department
P.O. Box 11467
Mobile, AL 36671
Consumer Affairs Hotline: 800.633.0468

Returns

If it is necessary to return your AtlasMasland rug, contact and work through the original seller, who must obtain return authorization from AtlasMasland and comply with specific procedures. If the original seller cannot be found or is no longer in business, contact the AtlasMasland Consumer Affairs Department at the address listed, or phone 800.633.0468.

The information in this document is in conformance with the guidelines and principles endorsed by the Carpet and Rug Institute, P. O. Box 2048, Dalton, GA 30722, 706.278.3176. AtlasMasland is affiliated with this organization.



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